

AC: Treatment helpline this is Mark may I ask with whom am I speaking with?

AC: Are you calling for yourself, or a loved one?

AC: How can I help you?

AC: What are you struggling with? What specifically?

AC: Have you sought treatment in the past?

AC: Have you maintained any period of sobriety?

AC: How long is this most recent relapse?

AC: How much are you using?

AC: Are you looking to come into treatment for inpatient or outpatient?

AC: Where are you at?

AC: When are you looking to come in?

AC: When was your last treatment episode?

Thanks for reaching out. I appreciate it. I know it is hard to make that call.

AC: Are you looking to do cash pay or insurance?

AC: What type of insurance do you have? Do you have your member ID number?